

Date : 24th March 2011

To whom it may concern – Shipper/Consignee or notify Party

The Damage to cargoes caused by Act of God(Earthquake with Tsunami)

Firstly, we are deeply distressed by the ill news of the disaster to your country on behalf of KMTCLINE, we wish to express our deepest sympathy to you at this very sad and tragic time.

Under the present circumstances, we regret to advise you that cargoes in Sendai Terminal and/or the vicinity of, have been excessively expected to be damaged/affected, is missing caused by unprecedented Earthquake followed Tsunami as well.

While your loss is regretted we would advise that under the terms of the KMTCLINE bills of lading, we, as Carriers are exempt from liability caused by an Act of God.

Therefore, we would advise that you submit your claim to your cargo insurer as much as possible.

For your reference, we would like to inform you that the contract of carriage shall be governed by and construed in accordance with our Bill of Lading Reverse Clause without prejudice.

Again, we very much regret that this unforeseen circumstance(force majeure) has arisen, which might put you to inconvenience.

Our thought and prayers go out to the people of Japan affected by this disaster and we wish the country a speedy recovery.

Very truly yours,

End.